

Mr Shazad Ibrahim
STAFFORDSHIRE HOUSING SERVICES HOMES2LET & HOMES-
4SALE LTD
48-50 Regent Road
Hanley
Stoke-on-Trent
ST1 3BU

22 December 2021

Important changes to Client Money Protect

Dear Mr Shazad Ibrahim,

Since March 2019, it has been a legal requirement for property agents who hold client money to be a member of an approved or designated client money protection scheme. With the backdrop of the pandemic, enforcement and awareness of these requirements has been challenging, so as we enter the new year, both will be a focus for all schemes.

We recently emailed you to let you know that to support awareness of this requirement, Client Money Protect will be updating our branding and will launch a new website. This will mean you will need to take action to stay compliant.

It is a legal requirement to display your Client Money Protect certificate of membership and the logo on your website and in all your branches. Although we have notified Trading Standards that our branding is being updated, we cannot guarantee you will not be fined for using the old versions. Therefore, you will need to update your certificate of membership, window sticker and website before 10 January 2022 to make sure you stay compliant.

With this letter, we have sent you a new certificate of membership and a new window sticker. Please use these to replace your existing certificate of membership and window sticker before 10 January 2022.

We will email you a digital copy of the logo along with instructions on how to use it on your website. The email will go to your registered email addresses INFO@HOMES2LETORGUK and ibrahimshazad@yahoo.co.uk which will be sent from info@email-clientmoneyprotect.co.uk. We recommend you add this email address to your safe sender list to make sure the email does not end up in your junk. This email will also provide instructions on how to download a digital copy of your certificate of membership to use on your website.

We are sorry for any inconvenience caused, but the new branding will help you to stand out from your competitors as awareness of Client Money Protect grows among consumers.

Yours sincerely,



Kate Mutter-Bowen
Head of Client Money Protect



ClientMoney
Protect

Client money protection for landlords and tenants

This is to certify that

STAFFORDSHIRE HOUSING SERVICES HOMES2LET & HOMES4SALE LTD

is a member of Client Money Protect

Membership no: CMP005934

Date of issue: 25/08/2021

Expiry date: 24/08/2022

A handwritten signature in black ink, appearing to read 'Eddie Hooker'.

Eddie Hooker
Client Money Protect